

Ready Rebound

Elite Healthcare Navigation for
our Heroes and their families

Case Study
July 04, 2022



Ready Rebound

The Problem

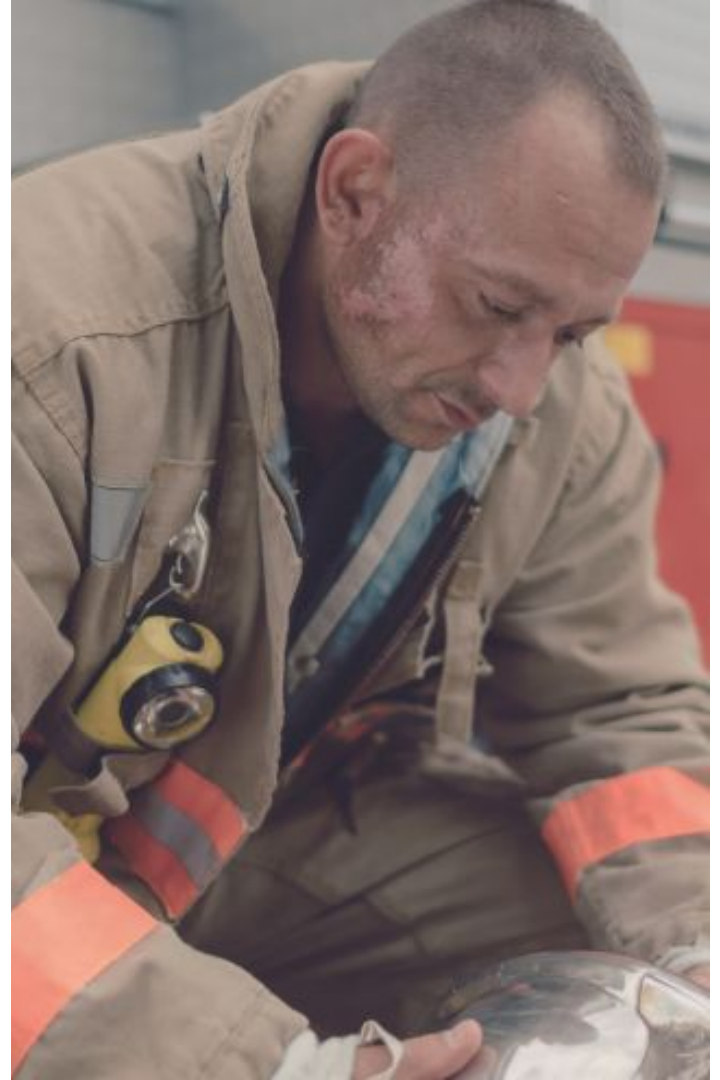
Occupational injuries for critical, high-risk jobs result in costly healthcare*

For public safety workers who get injured, the standard healthcare system is often unnecessarily complicated and restrictive, which leads to significant delays in treatment, recovery and return to work.

These personnel **injuries cost municipalities and employers thousands, and sometimes millions, of dollars per year** in backfill, overtime, indemnity, medical spend and higher insurance premiums.

*NASI November 2020 Benefits and Coverage Costs (<https://www.nasi.org/research/workers-compensation/>).

*IACP Office Injury Report (https://www.theiacp.org/sites/default/files/2018-07/IACP_ROI_Final_Report.pdf)



Ready Rebound

Our Solution

Elite Healthcare Navigation

Ready Rebound Recover™ service line responds quickly to members' injuries, getting them rapid access to appointments with high-quality specialists and then guides them through the healthcare journey until fully healed and back to work.

PRIORITY SCHEDULING

24/7 and 1st ring access to clinical specialists drives rapid triage and expedites treatment and recovery.

PROPRIETARY NETWORK

A high-performance network of certified healthcare providers leads to member convenience and quality care outcomes.

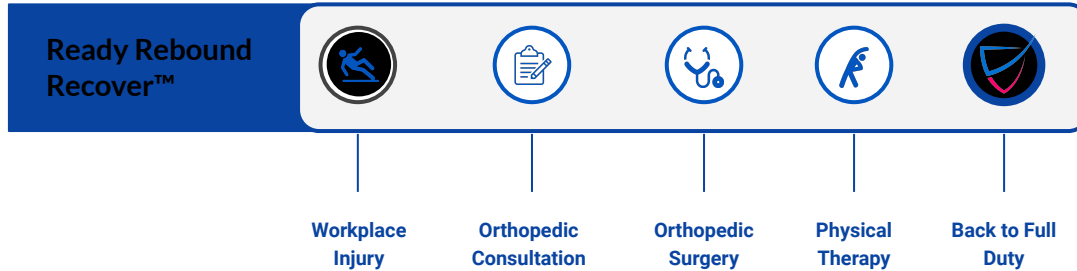
MEMBER ADVOCACY

Side x Side advocacy ensures treatment and recovery is effortless for all stakeholders including members, clients and providers.



Ready Rebound Recover

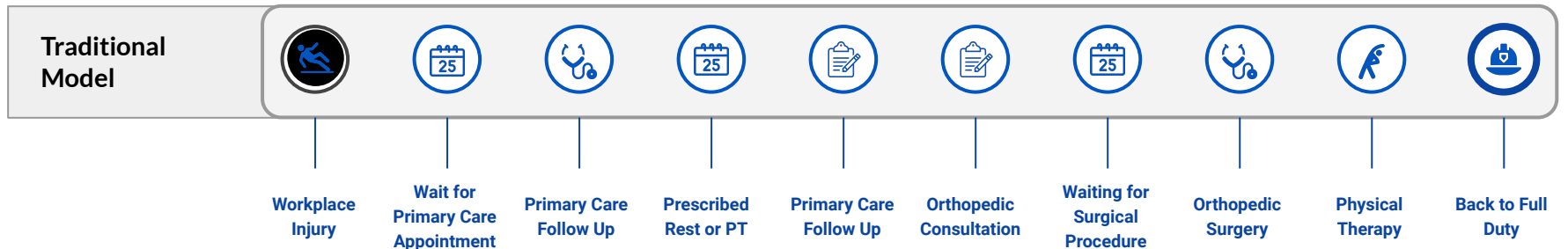
6 Months



Recovery up to 12-Weeks Faster

Ready Rebound's expedited, concierge model eliminates unnecessary waiting periods and ensures members are seen by the right specialist, right away.

9 Months



Ready Rebound

Return on Investment for Clients


Overtime Cost Savings

Ready Rebound Recover's expedited concierge model saves our clients significant overtime expenses. We estimate that the product pays for itself in the first 10 weeks of usage.

Memphis Fire Savings Estimation

View another municipality Year to Date

My Advocate



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| | | |
|---|--|--|
| Total Number of Cases 39 On duty 9 Off duty | Number of Wait Days Saved Combined days saved from all interventions | Total Overtime Savings Estimate [®] Estimated cost per backfill/OT shift \$1089 |
| 48 | 984 | \$382,705.71 |

| | | | |
|--|--|---|-----------|
| Total Cases to MD 48 | Total Cases to MRI 15 | | |
| Rebound Total Days to Initial MD for all cases | 131 | Rebound Total Days to MRI | 112 |
| Rebound Average number of days to initial MD | 3 | Rebound Average number of days to MRI | 7 |
| Typical days to initial MD per case | 14 | Typical days to MRI per case | 14 |
| Typical total days to initial MD for all cases | 672 | Typical total days to MRI for all cases | 210 |
| Total days saved to initial MD visit | 541 | Total days saved to MRI | 98 |

| | | | |
|---|---|---|------------|
| Total Cases to Physical Therapy 20 | Total Cases to Surgery 4 | | |
| Rebound Total Days to PT for all cases | 119 | Rebound Total Days to Surgery | 56 |
| Rebound Average number of days to PT | 6 | Rebound Average number of days to surgery | 14 |
| Typical days to PT per case | 14 | Typical days to surgery per case | 60 |
| Typical total days to PT for all cases | 280 | Typical total days to surgery for all cases | 240 |
| Total days saved to Physical Therapy | 161 | Total days saved to Surgery | 184 |

Total Number of Courtesy Cases

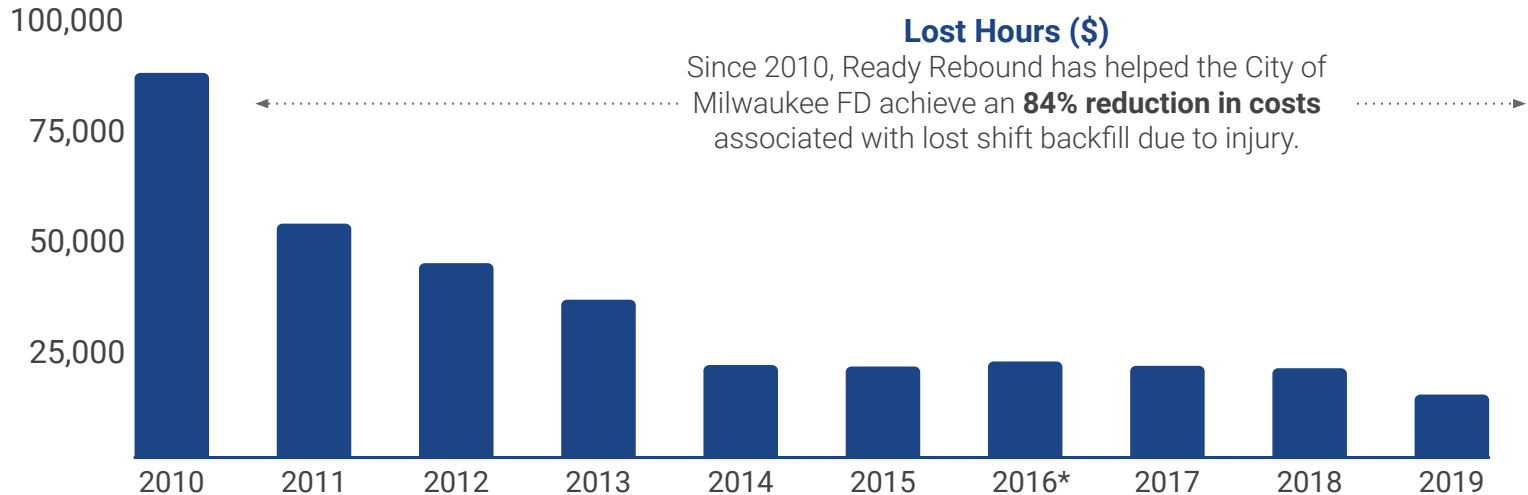
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Ready Rebound

Our Results

Case Study: City of Milwaukee Fire Department

In 2010 the city of Milwaukee Fire Department had its worst year in lost hours (80,000 Hours) due to shifts being missed by injured Firefighters. This caused the department to spend **\$1,700,000 in overtime**. Luis Rivera began working with the team and his process for expedited care made an immediate impact. The overtime expenses trended down every year and in 2019, Milwaukee Fire spent **\$368,720 in overtime**.



Note 1: In 2016, the city of Milwaukee had the same number of injuries with the same level of severity as 2010.

Thank you.

For any questions please feel free to email us
at hello@readyrebound.com

